

Item 6.1

From: [Tabetha L. Smith](#)
To: [Tabetha L. Smith](#)
Subject: FW: SacRT Board Meeting Agenda and Materials - January 27, 2025 @ 4:00 PM
Date: Monday, January 27, 2025 12:16:12 PM

From: Rick Hodgkins <hodgepodge778@gmail.com>
Sent: Monday, January 27, 2025 11:57 AM
To: Tabetha L. Smith <tsmith@sacrt.com>
Cc: Board Comments <boardcomments@sacrt.com>
Subject: Re: SacRT Board Meeting Agenda and Materials - January 27, 2025 @ 4:00 PM

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Hello Tabitha! After reviewing this afternoon's agenda for today's upcoming RT board of directors meeting. I see that there are not any spaces for public comment for items not on the agenda. Nevertheless, and nonetheless, that under the general managers report, I do have two different comments, one relating to customer service feedback, and another relating to Updates. I was hoping that they would put on the doors of the new light rail cars not to lean on those doors. To put it in braille, as well as in large print. I don't know why they won't, as I thought we were all about accessibility! And speaking of accessibility, last year, ever since the middle of June of last year, I downloaded two different apps. One was the RT tracker, and that the other was the Alert SacRT app, that which always sends me updates on my Apple iPhone about train delays. And while I commend the fact that I'm getting updates on train delays, it does not tell me why the delays are happening. If we know why delays are taking place, other than for construction reasons, it would make me as a transit dependent writer feel much more comfortable! Thank you and have a great day.

Rick Hodgkins
Sent from my iPhone